

**SENA**

# USER GUIDE

**Firmware Version: 1.1.x**

Last updated on Nov 19, 2025

# EXPAND MONO

OUTDOOR MONO COMMUNICATION SYSTEM



The firmware version 1.1.x indicates that this manual is applicable to all firmware updates within the version 1.1 series.

# QUICK REFERENCE

⊕ : (+) button

⊖ : (-) button

M : Mesh Intercom button

C : Center button

Type	Operation	Button	Duration
Basic operations	Power on	(C) & ⊕	Press for 1 second
	Power off	(C) & ⊕	Single tap
	Volume up/down	⊕ or ⊖	Single tap
Phone	Phone pairing	(C)	Press for 5 seconds
	Answer phone call	(C)	Single tap
	End phone call	(C)	Press for 2 seconds
	Reject phone call	(C)	Press for 2 seconds
	Activate voice assistant	(C)	Press for 3 seconds
	Speed dial	⊕	Press for 3 seconds
	Play/Pause music	(C)	Press for 1 second
	Track forward/back	⊕ or ⊖	Press for 1 second
Mesh Intercom™	Mesh Intercom on/off	(M)	Single tap
	Mute/unmute mic	(M)	Press for 1 second
	Channel selection	(M)	Double tap
	Mesh grouping	(M)	Press for 5 seconds
	Mesh Reach-Out request	(M)	Triple tap
	Reset mesh	(M)	Press for 8 seconds
Configuration menu		(C)	Press for 10 seconds

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# BEFORE GETTING STARTED

## ■ Sena Outdoor App

Download the Sena Outdoor app from the Google Play Store or the App Store.



# CLICK ANY SECTION TO BEGIN



ABOUT THE EXPAND  
MONO



BASIC OPERATION



PAIRING WITH  
BLUETOOTH  
DEVICES



USING WITH A  
SMARTPHONE



MESH INTERCOM



FIRMWARE UPDATE



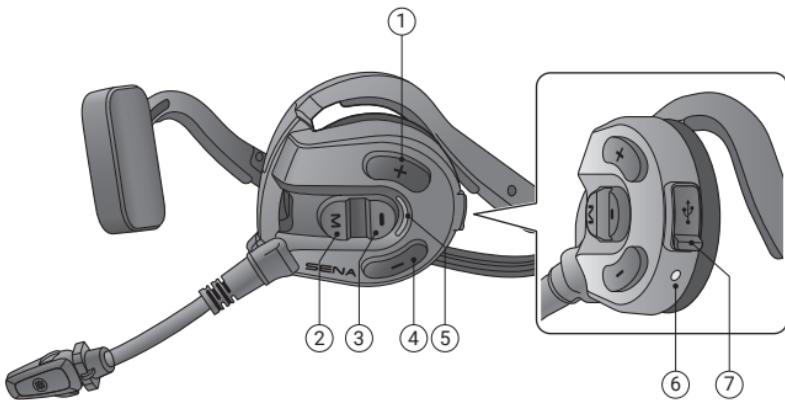
TROUBLESHOOTING



# 01 ABOUT THE EXPAND MONO

## Key Features

- Mesh Intercom 3.0 - delivers improved sound quality, a more robust connection, and extended talk time
- Dual version Mesh - Mesh 2.0 for backward compatibility
- Advanced Noise Control™
- Bluetooth version 5.2
- Over-the-Air (OTA) firmware update



- ① (+) button
- ② Mesh Intercom button
- ③ Center button
- ④ (-) button
- ⑤ Status LED
- ⑥ Charging LED
- ⑦ USB-C charging port

## Package Contents



EXPAND Mono



Speaker pads  $\times 2$



Microphone sponges

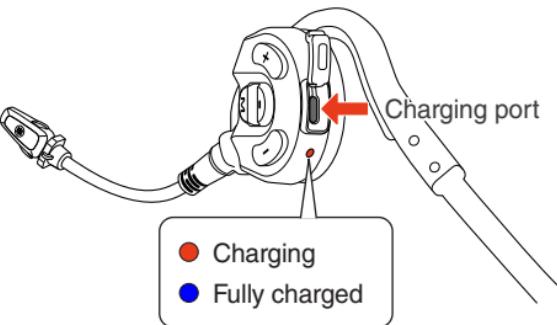


USB-C charging cable

## 02 BASIC OPERATION

	<b>Tap</b> Tap the button the specified number of times
	<b>Press and Hold</b> Press and hold the button for the specified amount of time
	<b>Voice Prompt</b>
	<b>LED</b>

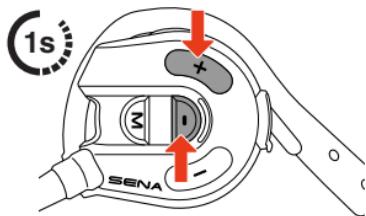
### Charging



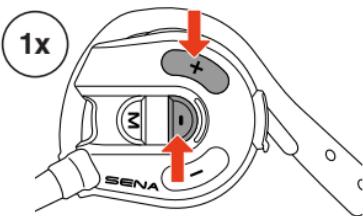
It takes 2.5 hours to fully charge.

- The EXPAND Mono features fast charging, delivering 2.0 hours of Mesh Intercom with just a 20-minute charge.
- Any third-party USB charger can be used, as long as it is approved by the FCC, CE, IC, or other locally recognized regulatory agencies.
- Using a non-approved charger may cause fire, explosion, leakage, and other hazards, potentially reducing the battery's lifespan or performance.
- The EXPAND Mono automatically turns off when the USB-C charging cable is connected.

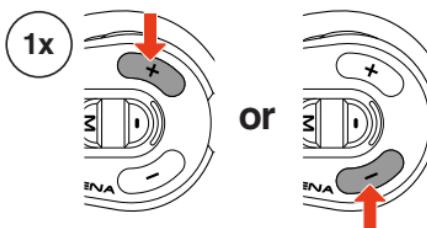
## Power On



## Power Off

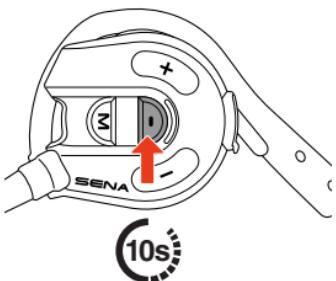


## Volume



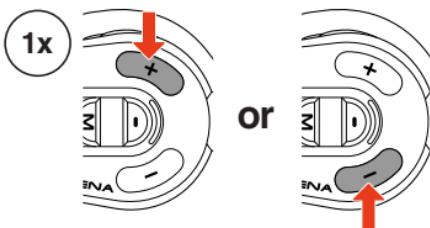
## Configuration

### Enter Configuration

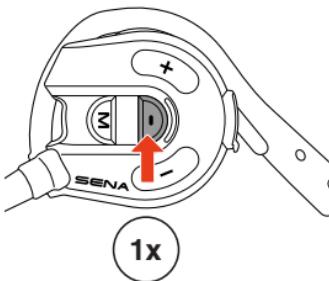


🔊 "Configuration menu"

### Navigate



### Confirm

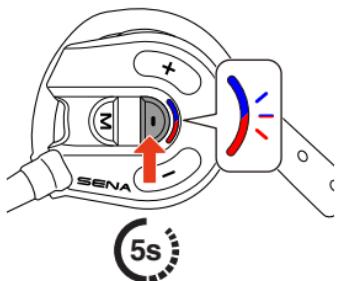


## 03 PAIRING WITH BLUETOOTH DEVICES

When using the EXPAND Mono with other Bluetooth devices for the first time, they need to be paired. The EXPAND Mono can pair with multiple devices. However, it supports only one additional device, alongside a mobile phone, for simultaneous connection.

### Phone Pairing

1.



2.

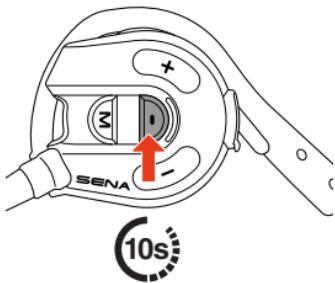


🔊 "Phone pairing"

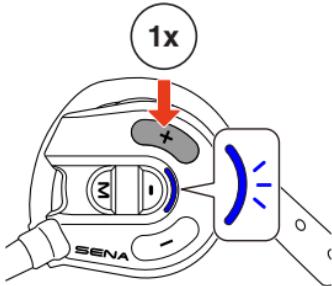
- When you turn on the EXPAND Mono for the first time or reboot it after a factory reset, the EXPAND Mono will automatically enter phone pairing mode.
- To cancel phone pairing, press any button.

## Second Mobile Phone Pairing

1.



2.



🔊 "Configuration menu"

🔊 "Second mobile phone pairing"

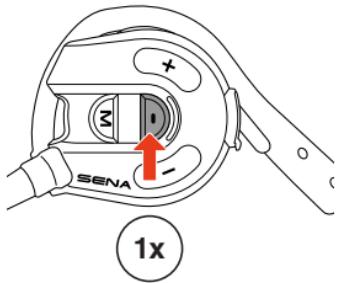
3.



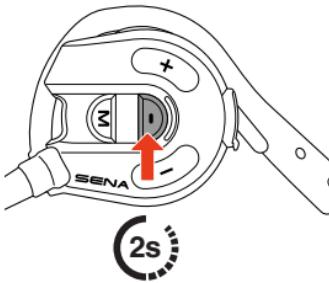
## 04 USING WITH A SMARTPHONE

### Making and Answering Calls

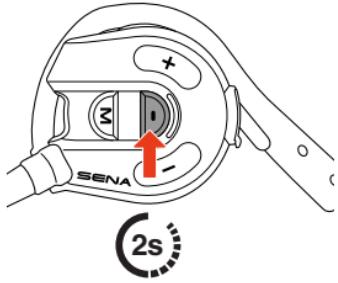
#### Answer a Call



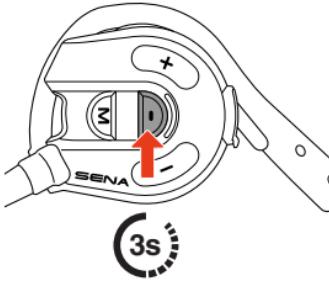
#### End a Call



#### Reject a Call



#### Activate Voice Assistant



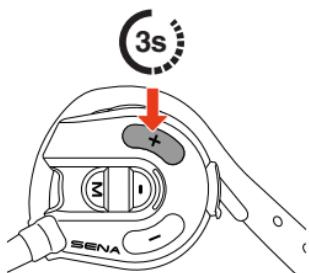
### Speed Dial

#### Assign Speed Dial Presets

Speed dial presets can be assigned using the Sena Outdoor app.

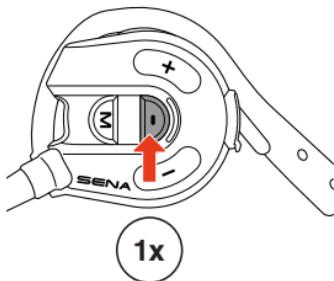
## Use Speed Dial Presets

1. Enter the speed dial menu.



 "Speed dial"

3. Tap the center button to confirm.



 1x

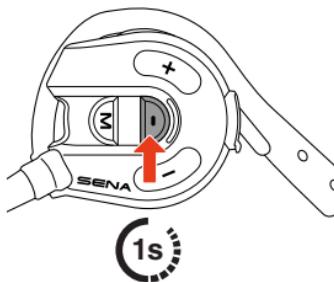
or



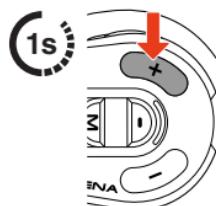
- ① Last number redial
- ② Speed dial (1→2→3)
- ③ Cancel

## Music

### Play/Pause Music



### Track Forward/Backward



or

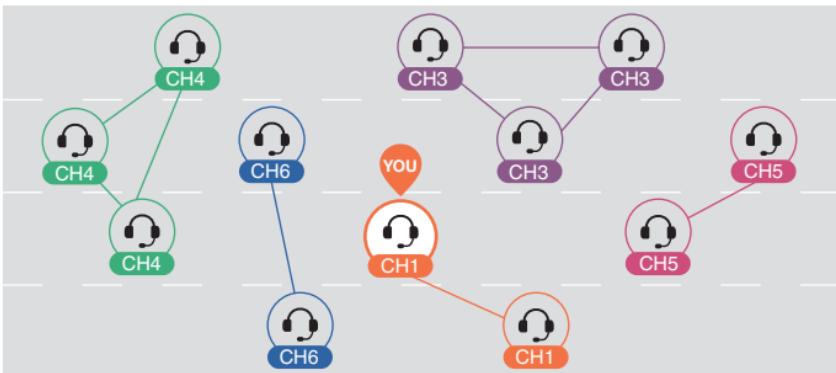


## 05 MESH INTERCOM

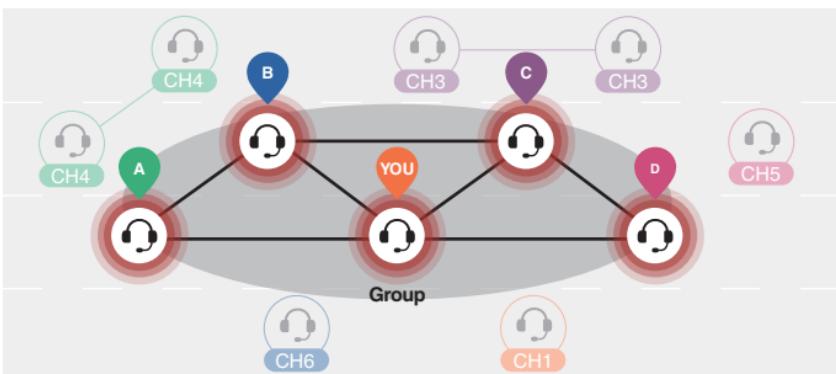
The EXPAND Mono provides two Mesh Intercom modes:

- Open Mesh™ for open group intercom conversations.
- Group Mesh™ for private group intercom conversations.

### Open Mesh



### Group Mesh



## Mesh Version Switch

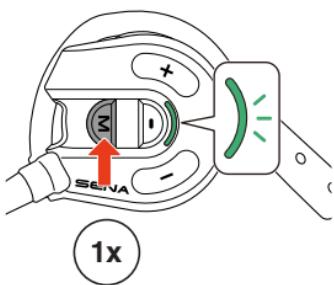
### Switch to Mesh 2.0 for Backward Compatibility

Mesh 3.0 is the latest Mesh Intercom technology, but to communicate with legacy products using Mesh 2.0, please switch to Mesh 2.0 using the Sena Outdoor app.

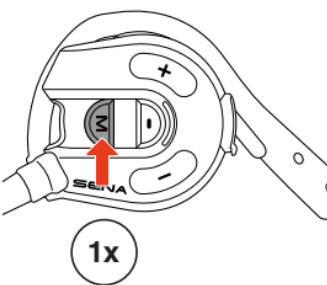
### Open Mesh

You can freely communicate with virtually unlimited users in each of the 6 available channels. The default Mesh Intercom channel is 1.

### Mesh Intercom On/Off



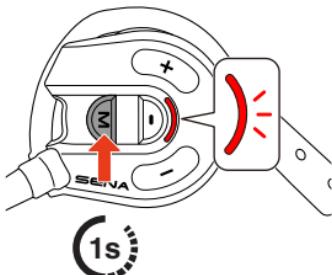
🔊 **On:** "Mesh intercom on, Open Mesh, channel 1"



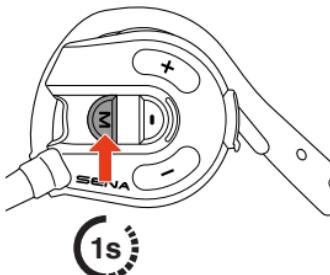
🔊 **Off:** "Mesh intercom off"

## Mute/Unmute Mic

Press the Mesh Intercom button for 1 second to mute/unmute the microphone during Mesh Intercom communication.



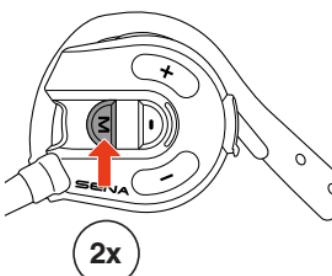
**Mute: "Mic off"**



**Unmute: "Mic on"**

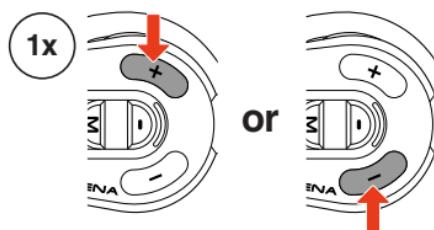
## Channel Selection

1. Enter the channel setting.



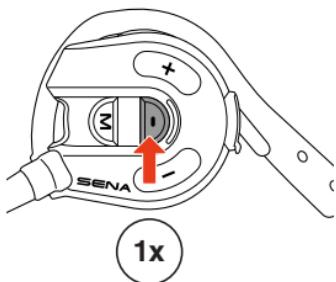
**"Channel setting, 1"**

2. Navigate between channels.



**"#"**

3. Confirm and save the channel.



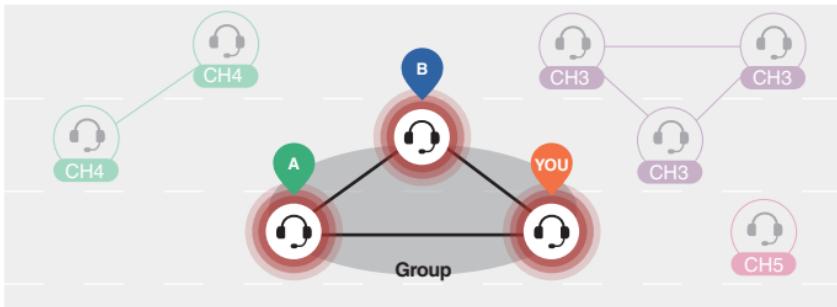
**"Channel is set, channel #"**

- The channel will be automatically saved if no buttons are pressed for 10 seconds on a specific channel.
- The channel will be saved even if the EXPAND Mono is turned off.

# Group Mesh

By using group mesh, a private conversation group can be created for up to 24 participants.

## I Create a Group Mesh



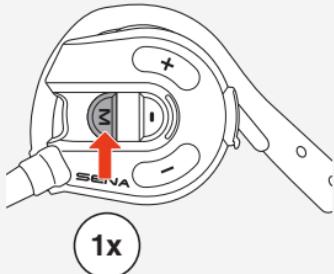
1. Users (You, A, and B) enter the mesh grouping by pressing the Mesh Intercom button for 5 seconds while staying in the open mesh. They don't need to be on the same open mesh channel to create a group mesh together.



2. When mesh grouping is completed, it automatically switches from open mesh to group mesh.

 "Group Mesh"

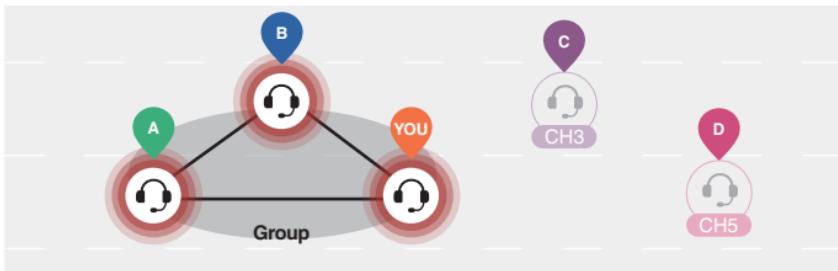
- If you want to cancel mesh grouping, tap the Mesh Intercom button.



- If the mesh grouping is not successfully completed within 30 seconds, users will hear a voice prompt saying, "Grouping failed."

## Join an Existing Group Mesh

When you are in a group mesh, you can invite other users in open mesh to join the group.



You are already in group mesh with A and B, and the other users, C and D, are in open mesh.

1. You and the other users, C and D, enter mesh grouping by pressing the Mesh Intercom button for 5 seconds.



2. When mesh grouping is completed, the other users, C and D, automatically join the group mesh while leaving the open mesh.

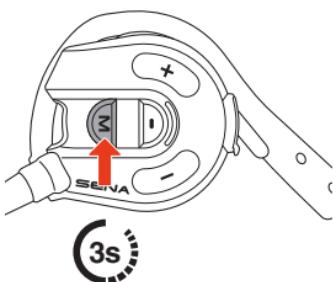
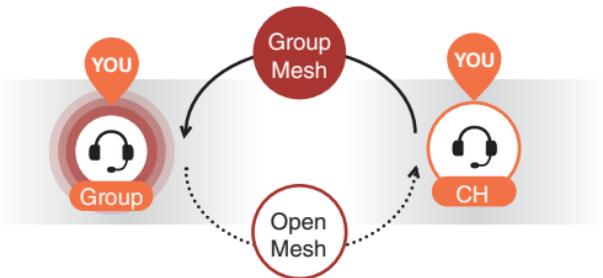


New participants (C and D)

- If the mesh grouping is not successfully completed within 30 seconds, the current user (You) will hear a low tone double beep and the new users (C and D) will hear a voice prompt saying, "Grouping failed."

## Toggle Open/Group Mesh

You can toggle between open mesh and group mesh without resetting the mesh.



Open mesh



Group mesh



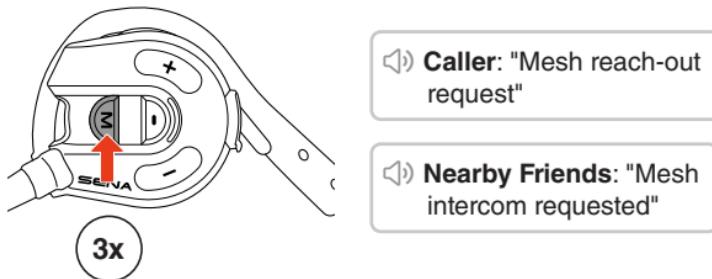
- If you have never participated in group mesh, you cannot toggle between open mesh and group mesh. You will hear a voice prompt saying, "No group available."

## Mesh Reach-Out Request

You (caller) can send a Mesh Reach-Out request to turn on Mesh Intercom to nearby\* friends who have it turned off.

1. If you want to send or receive a Mesh Reach-Out request, you need to enable it in the Sena Outdoor app.
2. You can send a Mesh Reach-Out request using the Mesh Intercom button or the Sena Outdoor app.

### Caller

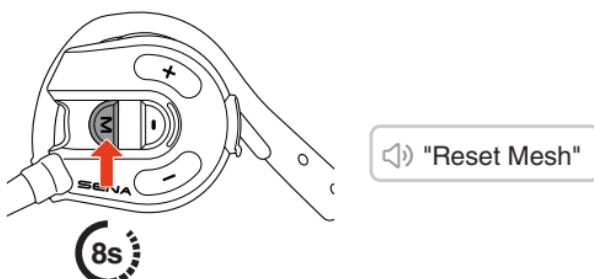


3. Friends who receive the Mesh Reach-Out request need to manually turn on their Mesh Intercom.

\* Up to 330 ft in open terrain

## Reset Mesh

If the EXPAND Mono resets the mesh while in open mesh or group mesh, it will automatically return to open mesh, channel 1.



## 06 FIRMWARE UPDATE

### Over-the-Air (OTA) Update

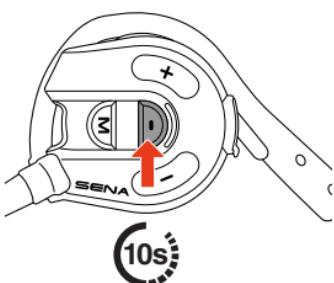
You can update the firmware via Over-the-Air (OTA) directly from the settings in the Sena Outdoor app.

## 07 TROUBLESHOOTING

### Factory Reset

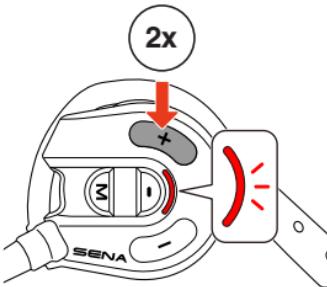
To restore the EXPAND Mono to its factory default settings, simply use the factory reset feature.

1.



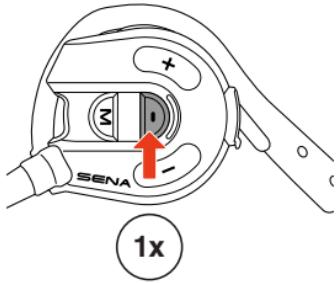
🔊 "Configuration menu"

2.



🔊 "Factory reset"

3.

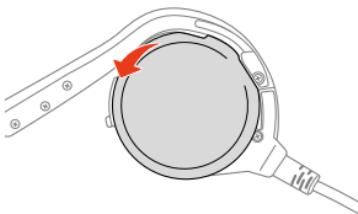


🔊 "Headset reset, good-bye"

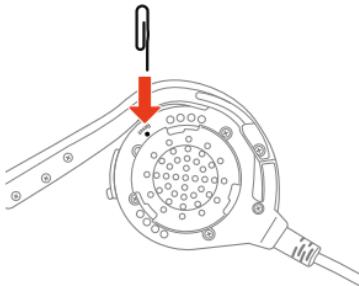
## Fault Reset

If the EXPAND Mono is on but not responding, you can perform a fault reset to restore normal functionality.

1. Rotate the speaker pad counterclockwise and detach it.



2. Press the reset pinhole with a clip.



All settings will remain unchanged.

# SENA

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